



## **BOARD OF DIRECTORS COMMUNICATION POLICY**

### **I. POLICY STATEMENT**

Frontdoor, Inc. (the “Company”) values the input and insights of its stockholders and other interested parties and believes that effective communication strengthens the role of the Company’s Board of Directors (the “Board”) as an active, informed and engaged body. To facilitate communication, this Policy outlines the procedures for communicating with the Board, its Committees and its members.

The Nominating and Corporate Governance Committee of the Board (the “N&CG Committee”) will oversee this Policy and will periodically review it and recommend any changes to the Board. The Board may modify this Policy unilaterally at any time without notice.

### **II. COMMUNICATIONS TO THE BOARD**

Stockholders and other interested parties can communicate with the Board as a whole, the independent directors, or any individual member of the Board or any Committee of the Board. All such communications should be submitted by e-mail at:

Board\_of\_Directors@frontdoorhome.com

Or by mail at the following address:

Frontdoor, Inc. c/o General Counsel  
150 Peabody Place  
Memphis, TN 38103

### **III. PROCEDURES FOR HANDLING COMMUNICATIONS TO THE BOARD**

The Board has designated the Company’s General Counsel or his or her designee as its agent to receive and review written communications addressed to the Board, any of its Committees, or any Board member or group of members. The General Counsel or his or her designee may communicate with the sender for any clarification.

In addition, the General Counsel or his or her designee will promptly forward to the Chairman of the Board all communications (other than Ordinary Business Communications) and, in consultation with the Chairman of the Board and the Chief Executive Officer, determine the appropriate next steps. Notwithstanding the foregoing, the General Counsel or his or her designee will forward to the appropriate committee chair any communication alleging financial, legal, ethical or compliance issues by management or any other matter deemed by the General Counsel or his or her designee to be potentially material to the Company.

As an initial matter, the General Counsel or his or her designee will determine whether the communication is a proper communication for the Board. The General Counsel or his or her designee will not forward to the Board, any Committee or any director communications of a personal nature or not related to the duties and responsibilities of the Board, including, without limitation, junk mail and mass mailings, business or career solicitations, routine customer service complaints, new product or service suggestions, opinion survey polls or any other communications deemed by the General Counsel or his or her designee to be insignificant to the Company (“Ordinary Business Communications”).

#### **IV. ADMINISTRATION**

The General Counsel or his or her designee will maintain a log and copies of all communications other than Ordinary Business Communications, which any director may review upon request. The General Counsel or his or her designee will review the log periodically, but not less than annually, with the Chair of the N&CG Committee.

*Last updated as of October 27, 2020*