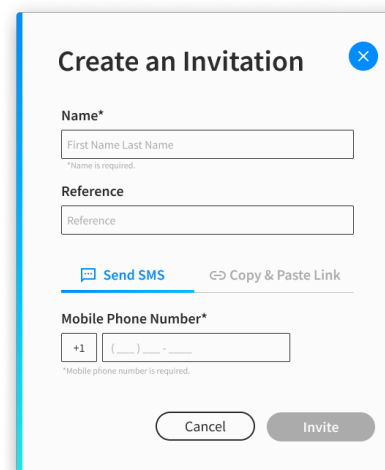# Quick Start Guide

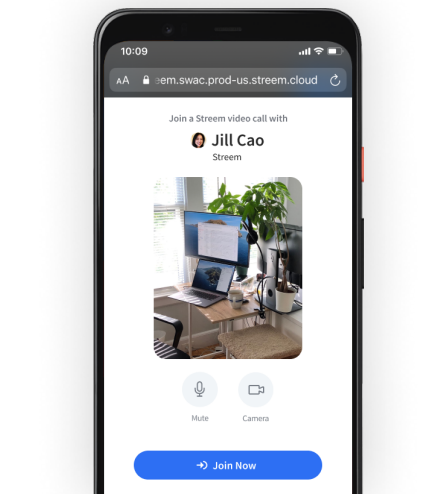## Using Streem on your PC

Connect & Invite through Streem

1. Enter your customer's name

2. Enter the Dispatch ID into the Reference field with no spaces or extra characters. (This is critical to tracking productivity)

3. Enter the customer's mobile number and click "invite."

They will get a text message containing a personalized link.

No need to have them install an app or create an account; after following the link they can connect to you right from their mobile browser.

Create an Invitation

Name*
First Name Last Name
*Name is required.

Reference
Reference

💬 Send SMS   ⌗ Copy & Paste Link

Mobile Phone Number*
+1   (___) ___ - ____
*Mobile phone number is required.

Cancel   Invite

10:09
AA   🔒 eem.swac.prod-us.stream.cloud   ↻

Join a Stream video call with
Jill Cao
Streem

Mute   Camera

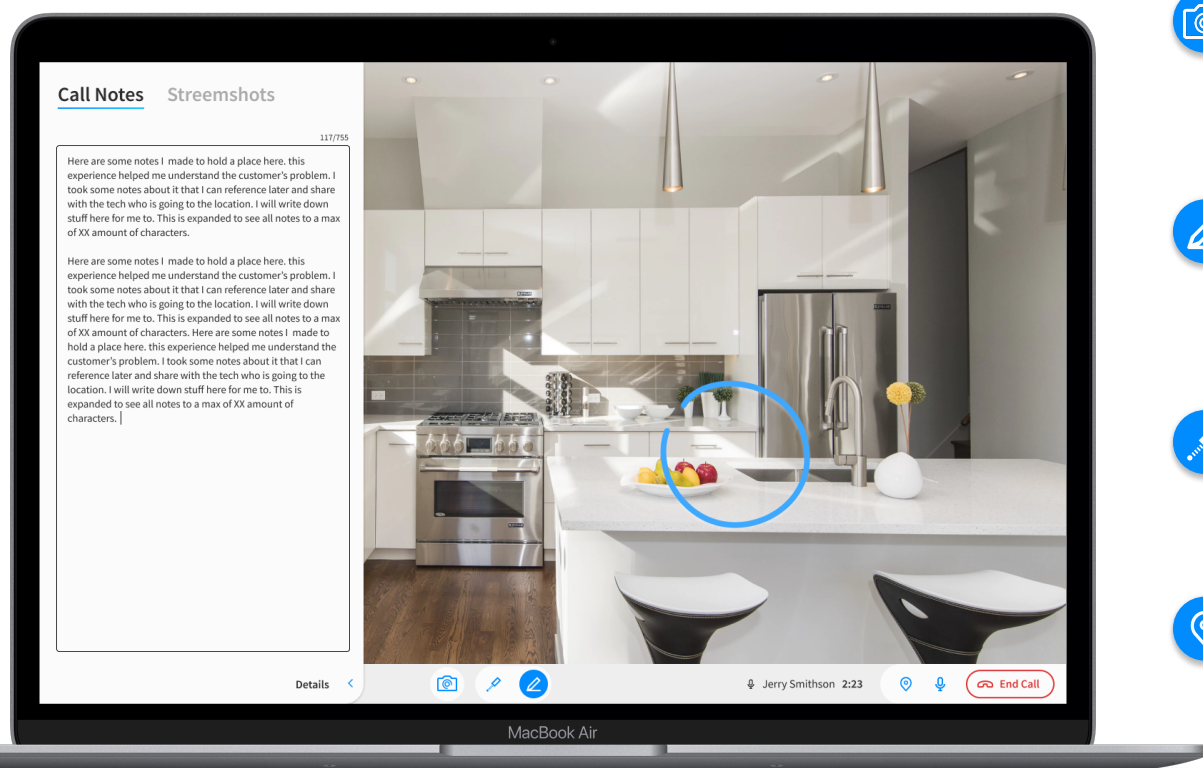→) Join Now

streem®   frontdoor™

Communicate Visually

Expert View 2.0 slide out menu

Easily take notes and edit Streemshot photos during a Streem call in the left-side menu. Open and close this feature by clicking on details or access your notes in your call log.

Contact Streem Support	For support visit **support.streem.com** Call support **833-729-2890** Monday-Friday, 7am–9pm, CST

Streemshot

Take a full-res photo embedded with depth and scale information, and our smart algorithm extracts key details automatically.

Marker

Draw on the screen to outline areas or indicate movements. Lines fade away shortly after you stop drawing, to prevent clutter.

Laser pointer

Your first and most versatile tool; point and gesture by moving a dot around the customer's screen.

Request GPS location

When your customer approves the GPS request, you receive their exact location and estimated street address.
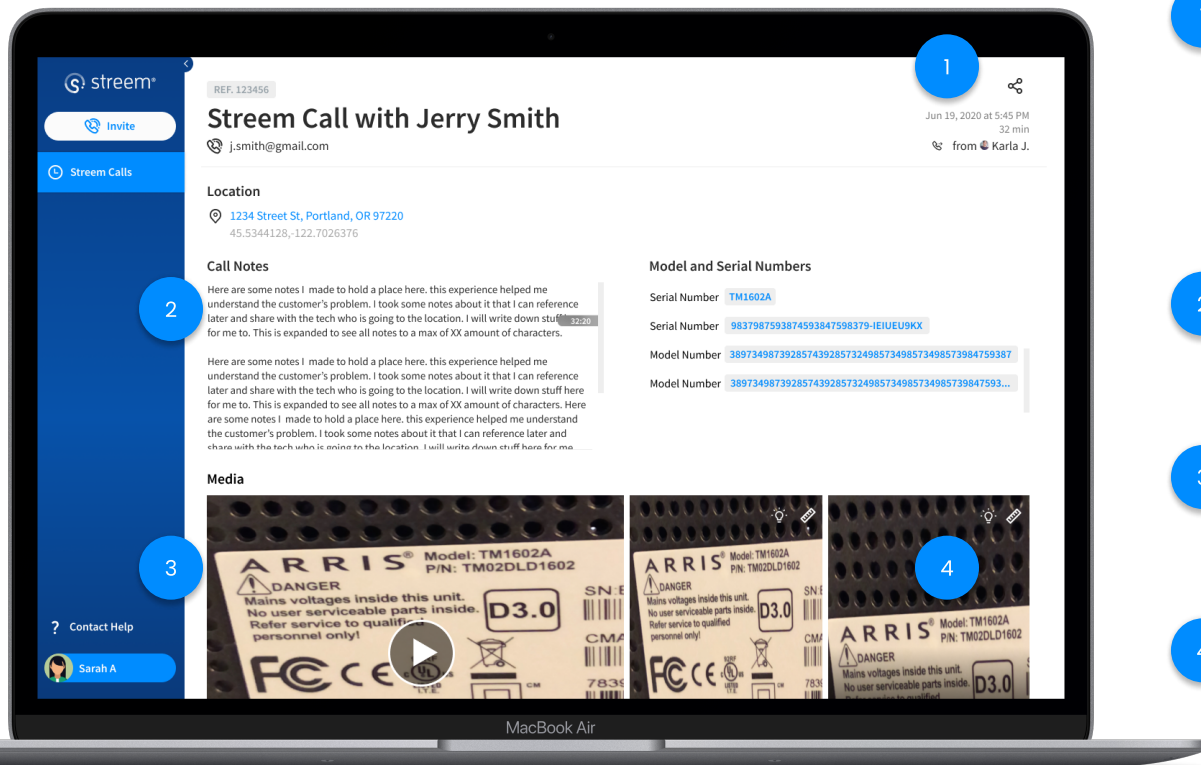
* Advanced AR tools like AR measurement require an iOS, Android, or SKD app.

Review & Share

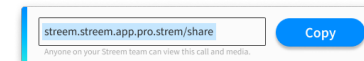## Catch every detail for later use

A robust call log and media gallery help you document project specs, customer requests, and key data seamlessly with the help of StreemVision™ intelligent camera.

Streem Calls

Team Calls   My Calls

CUSTOMER	TEAM MEMBER	LAST LOCATION	CALL NOTES	DURATION	DATE
Nicole Heyer 109380448-9	S Sally Roberts	1234-5678 NE Fremont St Portland, OR 97220	Call Notes first few lines, maybe it's helpful to have here, maybe it's not, but maybe it is though, lorem ipsum more notes and some notes here all the...	24:25	5:34 PM
Davis Knouse 109380448-9	S Sara Smith	5678-9101 N Albina Ave Portland, OR 97220		12:03	Jan 14, 2020

① Share

Project notes, images, videos, and 3D data are collected in a one-page call log, which can be shared with a simple URL.

stream.stream.app.pro.strem/share   **Copy**
Anyone on your Stream team can view this call and media.

② Call Notes

Easily update and edit the call log as needed. Add notes and attach files to any call or Streemshot.

③ Video

Streem records the entire enhanced video call so you can replay and review the details later.

④ Streemshots

The high-res photos you capture on a Stream call help you clearly understand customer requests with additional layers of 3D data.

* Advanced AR tools like AR measurement require an iOS, Android, or SKD app.